

Add or remove a Sky channel for VodafoneTV

This page explains how you can subscribe and unsubscribe to VodafoneTV channels.

Before you start



Does VodafoneTV appear on your broadband bill?

Please [contact our Customer Care team](#) - there is currently no self-service option available.

What you'll need:

- VodafoneTV remote control
- Credit card
- An active VodafoneTV service

About adding or removing a channel part way through your billing month

Subscribing to a channel or package part way through your billing month - you'll receive a part month charge on your next bill (for the days the channels or packages were added during the previous month).

Unsubscribing from a channel or package - you can continue to view the channel or package until the end of your billing month.

Steps

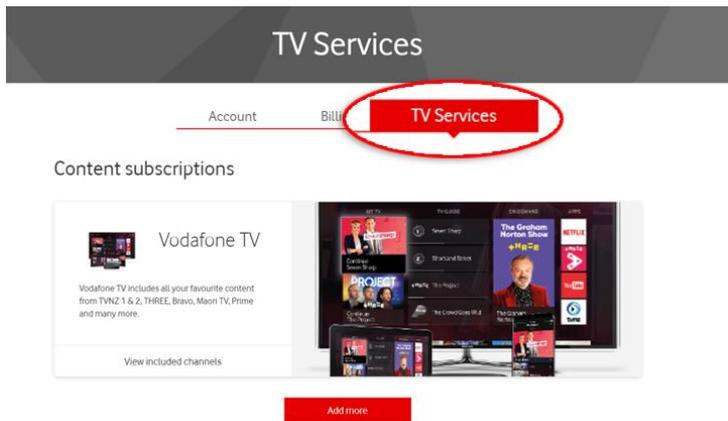
Add a Channel

Please note: This option is only available if your VodafoneTV service is not charged monthly to your Vodafone bill.

Log in to <http://www.vtv.nz>

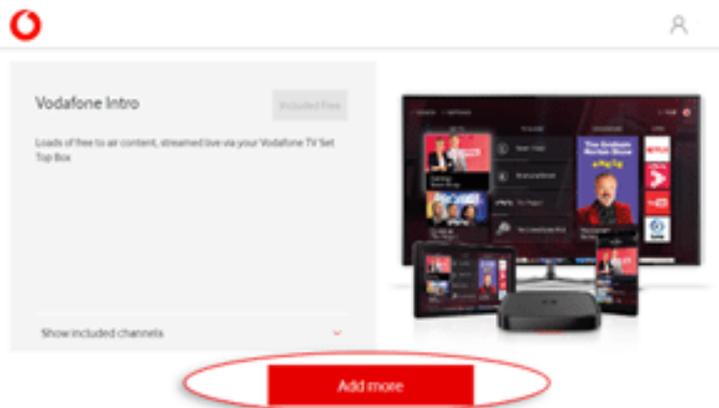
A screenshot of the VodafoneTV sign-in page. The page has a white background with a red 'X' icon in the top right corner. The title 'Sign in' is centered at the top. Below the title are two input fields: 'Email*' with a placeholder 'E.g. name@example.com' and a mail icon, and 'Password*' with a lock icon. Below the password field is a 'Remember me' checkbox. At the bottom, there is a red 'Sign in' button, which is circled in red. In the bottom left corner, there is a link 'Forgot password?' and in the bottom right corner, there is a link 'Register'.

1. Click the **TV Services** tab

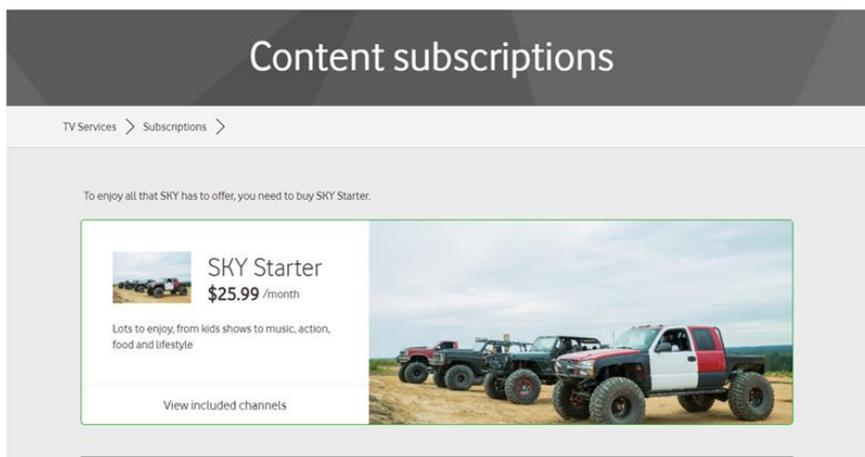


The **TV Services** screen appears

2. Click **Add more**



You will see that **SKY Starter** is already selected as this is a required package for all Sky channels



3. Scroll down to either the **Choose a package** or **Choose a channel** section and click **Select** next to the package/channel you want to add

If you want to see what channels are available in each package, click **View included channels**

Choose a package
Add even more to your SKY Starter

- SKY Entertainment** \$25.50 /month
Be inspired, educated, engaged and entertained with news, documentaries, variety, box sets
Select
View included channels
- SKY Sport** \$31.99 /month
NZ's premium sport channels offering a full line-up of popular local and international sporting events
Select
View included channels
- SKY Movies** \$20.95 /month
From Hollywood premieres to classic movies
Select
View included channels
- SoHo** \$9.99 /month
Say hello to obsession with two great channels of world-class programming from HBO, Showtime, FX and more
Select
View included channels

Choose a channel
Add even more to your SKY Starter

- SKY Arts** +\$13.05 /month
Select
Channel Details
- Rialto Channel** +\$11.18 /month
Select
Channel Details
- Country TV** +\$16.68 /month
Select
Channel Details
- The Filipino Channel** +\$14.99 /month
Select
Channel Details

Hindi Bundle Deal
Pay less as you add more entertainment

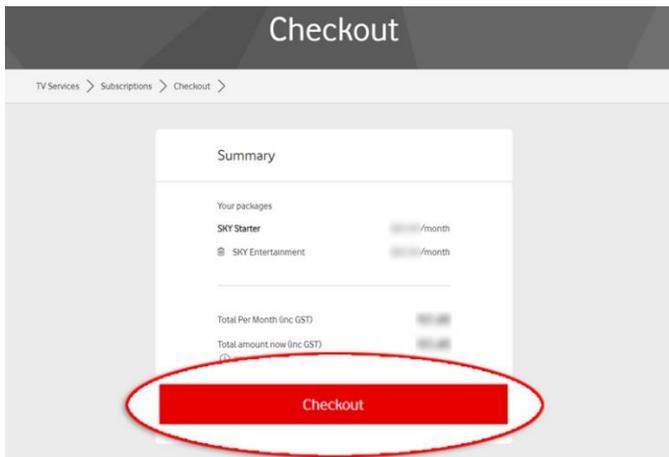
- Star Plus Hindi** +\$9.99 /month
Select
Channel Details
- Star Gold Hindi** +\$9.99 /month
Select
Channel Details
- Viacom Colors Hindi** +\$9.99 /month
Select
Channel Details

The **Select** button will turn green under the package/channel you have selected to add

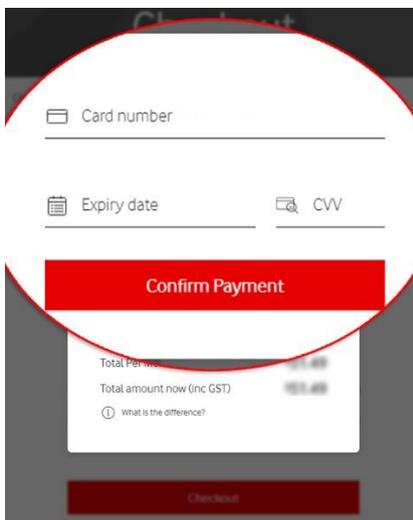
4. Click **Checkout**

Total **\$128.00** **Checkout**

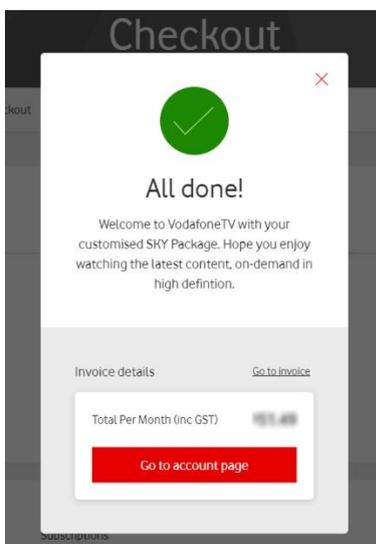
5. Click **Checkout**



6. Enter your credit card details and click **Confirm Payment**



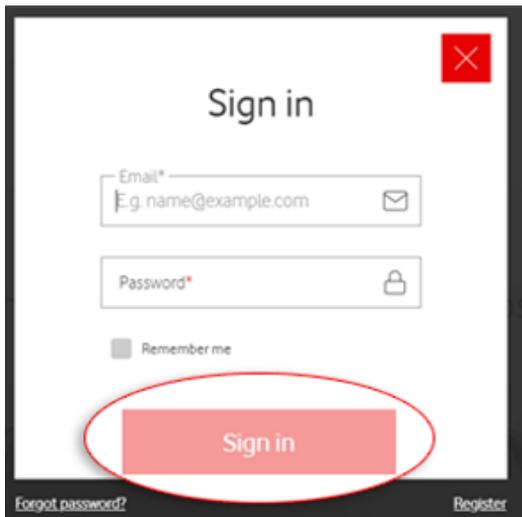
After clicking Confirm Payment, a message appear to confirm that you are all done:



Remove a channel

Please note: This option is only available if your VodafoneTV service is not charged monthly to your Vodafone bill.

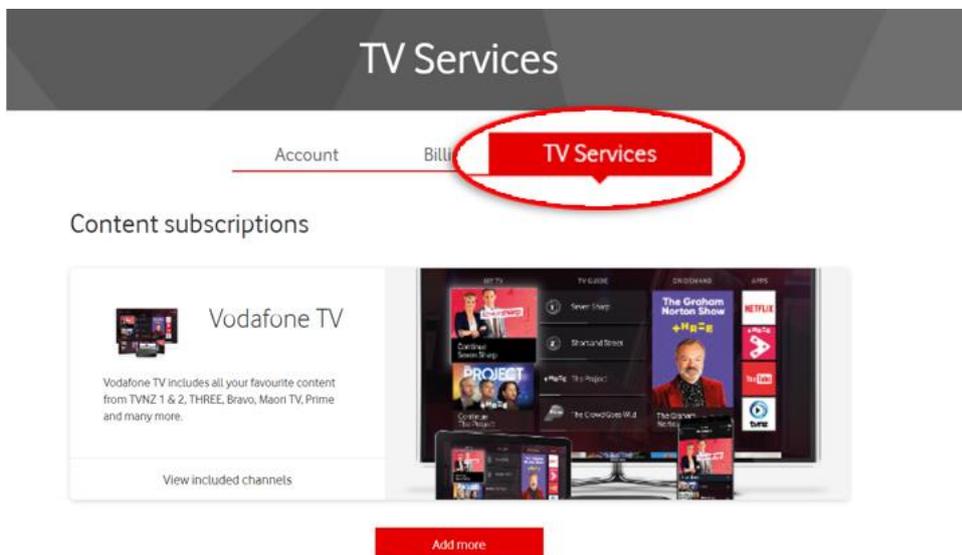
1. Log in to www.vtv.nz



The screenshot shows a 'Sign in' form with the following elements:

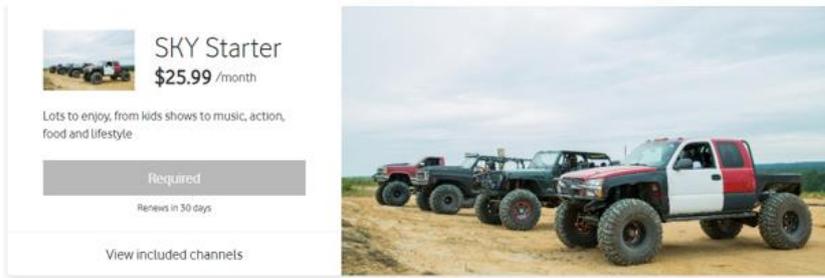
- Header: 'Sign in' with a red close button (X) in the top right corner.
- Form fields: 'Email*' (with placeholder 'E.g. name@example.com') and 'Password*'.
- Checkbox: 'Remember me'.
- Buttons: 'Sign in' (circled in red), 'Forgot password?', and 'Register'.

2. Click the **TV Services**

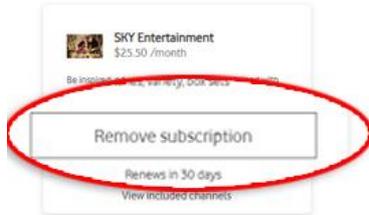


The screenshot shows the 'TV Services' section of the Vodafone TV account page. The 'TV Services' tab is circled in red. Below the navigation bar, there is a 'Content subscriptions' section with a 'Vodafone TV' card and a 'TV Services' card. The 'TV Services' card shows a grid of content and a red 'Add more' button.

3. Find the package you want to remove and click **Remove subscription**

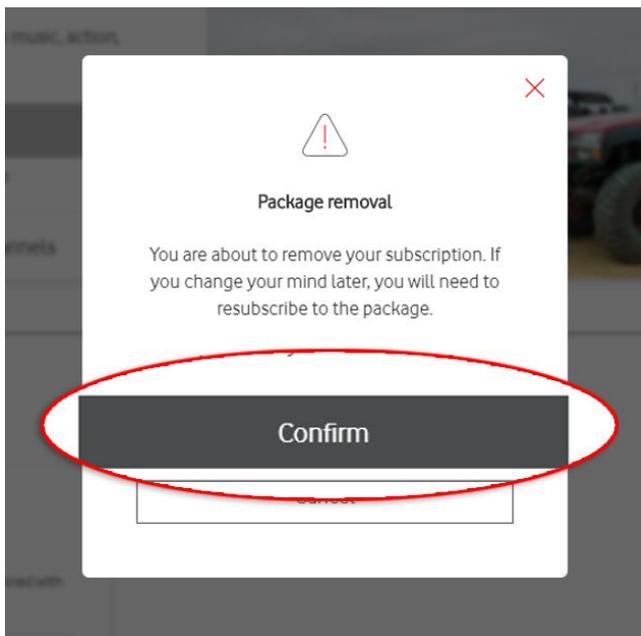


Packages



The **Package removal** popup appears

4. Click **Confirm**



The SKY subscription to the channel or package you have removed will end on the billing anniversary date. After cancelling your subscription, you'll be able to see how many days remain before the subscription is removed from your account.

If you change your mind and want to re-add the channel, click **Renew** and your bill will not change.

Packages



SKY Entertainment
\$25.50 /month

Be inspired, educated, engaged and entertained with news, documentaries, variety, box sets

[Renew](#)

Ends in 30 days

[View included channels](#)